

MEDIATION

MARIANNE'S STORY

SENIOR RELATIONSHIP MEDIATION SERVICE (SRMS)

MARIANNE'S SITUATION

Marianne* was being cared for by her live-in grandson Mitch*.

Mitch was experiencing some personal troubles; his behaviour became aggressive, especially towards Marianne. Marianne asked Mitch to move out, which he did.

CONTACTING THE SRMS

Marianne's other grandchild was worried about Marianne, so she contacted the SRMS.



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Marianne, her children, and both of her grandchildren (including Mitch) **agreed to attend mediation together**. Marianne brought along a friend as a **support person**.

During mediation, Marianne shared that **her strongest wish was to remain in her own home** for as long as possible.

The mediation lasted for **three hours**. The family acknowledged Mitch's mistreatment of Marianne. Mitch apologised to Marianne and **showed evidence of changing his behaviours**.

OUTCOME

Marianne invited Mitch to live with her as her **carer** again. The family **decided together** on Mitch's **caretaking tasks**. They agreed to **review the arrangement in six months**.

Marianne felt **her wishes were heard and honoured** by her family. There was a greater level of **family support** and **supervision** for both Marianne and Mitch.

**Names and details have been altered to protect our client's privacy.*



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