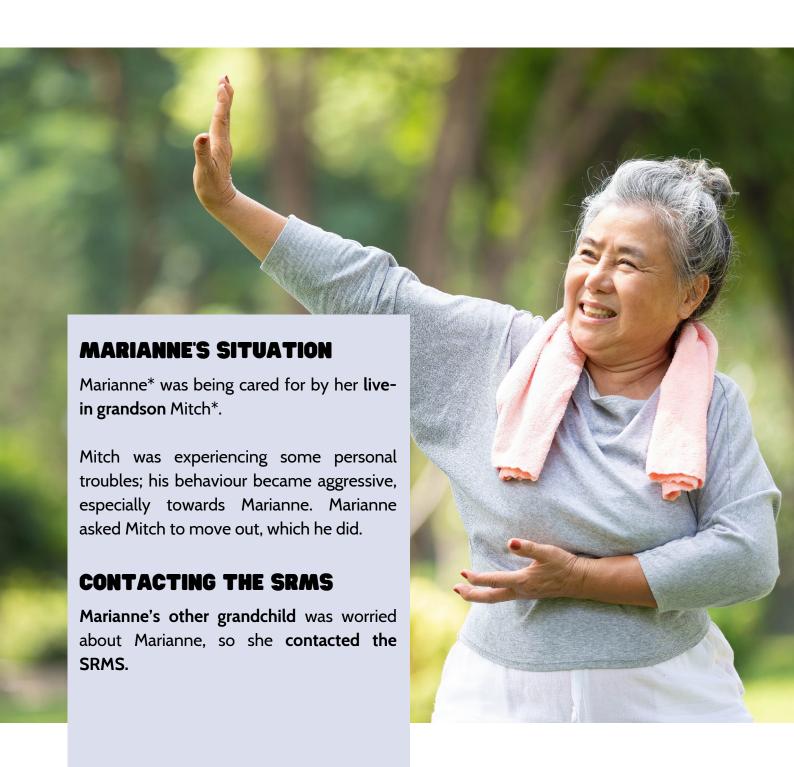
## MEDIATION MARIANNE'S STORY

**SENIOR RELATIONSHIP MEDIATION SERVICE (SRMS)** 







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SENIOR RELATIONSHIP MEDIATION SERVICE (SRMS)

## **MEDIATION**

Marianne, her children, and both of her grandchildren (including Mitch) agreed to attend mediation together. Marianne brought along a friend as a support person.

During mediation, Marianne shared that her strongest wish was to remain in her own home for as long as possible.

The mediation lasted for **three hours**. The family acknowledged Mitch's mistreatment of Marianne. Mitch apologised to Marianne and **showed evidence of changing his behaviours**.

## **OUTCOME**

Marianne invited Mitch to live with her as her carer again. The family decided together on Mitch's caretaking tasks. They agreed to review the arrangement in six months.

Marianne felt her wishes were heard and honoured by her family. There was a greater level of family support and supervision for both Marianne and Mitch.

<sup>\*</sup>Names and details have been altered to protect our client's privacy.





